



FedEx Updates

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Everything You Need to Know About FedEx® Shipping Is a Click Away

Faster than a phone call, more in-depth than a brochure, FedEx Guide to Services provides comprehensive details about FedEx services. Here are the top five ways to get fast, reliable answers to your shipping questions online.

[Guide to Services](#) is your one-stop online shipping information portal. Whether you need help with selecting a service, or are searching for tips on how to pack and ship, here's how you can make the most of your visit:

1. **Find information faster using the flip cards.** The "flip" banners at the top of the [Guide to Services](#), [Our Services](#) and [New Customer Center](#) home pages are interactive, so you can use them to navigate the site. Click on a "card" to turn it over and find the information you need. Then click on the content to go directly to that page.
2. **See what you want. Print what you want.** Service information pages are designed using a unique "expand-and-collapse" format, so you can find what you're looking for quickly without scrolling. Just click on a headline to open or close a specific section of interest. To print that section, just click "print." Or to print the whole page, click the "printer-friendly" button.
3. **Download a copy of the FedEx Service Guide.** Click on the small icon in the left menu to access an [interactive copy](#) of the new FedEx Service Guide, effective Jan. 4, 2010. The guide provides service descriptions, information on how to ship, FedEx standard list rates, FedEx Express Terms and Conditions, and the FedEx Ground Tariff. For information on how to obtain a printed copy, call FedEx Customer Service at **1.800.GoFedEx 1.800.463.3339**. We're excited to let you know that, beginning in 2011, the FedEx Service Guide is going paperless! We'll continue to provide an interactive copy with rates and terms and conditions, and you can also find in-depth service details at [Our Services](#).
4. **Pack like a pro and learn how to get your shipment safely to its destination.** The [How to Pack](#) section of [Our Services](#) provides information to help reduce the chances your shipment will get damaged in transit. Learn where to find FedEx pros to pack your shipments for you, or where to find and purchase shipping supplies to pack your shipments yourself using our shipping tips and downloadable packing guides.
5. **Learn how to save time and money when you ship.** FedEx online shipping has never been easier. Plus, you can save up to 16% when you create your shipping labels online. The [How to Ship](#) section of [Our Services](#) walks you through each of our online shipping solutions, with links to helpful demos and interactive help guides.

Try [Guide to Services](#) today
Go to fedex.com/us/services.